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| My doctor always has time to listen and understands me as an individual. |
| Polite, friendly and professional approach. |
| Sushila was extremely helpful in every way, as well as very sensitive and kind. |
| The nurse was fantastic a credit to the NHS |
| Friendly and informative |
| Acted quickly and put my mind at ease |
| I rated my nurse appointment at Alexander House today 5/5 because the nurse was helpful, thorough, receptive, interesting and professional. Thank you. |
| I was dealt with in a friendly and professional. I also sought and was given advice about another issue. |
| Friendly medical advice and appointment made |

**Friends and Family Questionnaire responses July 2021**