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| Name of Document | AccuRX Text Message sent to patients following triage appointment with their GP & subsequent referral to Farnham COVID Assessment Centre. |
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**Farnham Hospital COVID Assessment Centre Patient Instructions**

**For GP practice to send to patient**

----------------------------------------------------------------------------------------------------------------Dear **Patient**

Having been assessed by your GP / 111 that you need a face to face clinical assessment you will now receive a call to give you a time to attend the Farnham Hospital Covid19 Assessment Site. The number may be displayed on your phone as ‘withheld’, please answer.

Once you have your time slot, please travel by personal car to Farnham Hospital and Centre for Health, Manor Road, Farnham Surrey GU9 9QS. On entering the Car park by road, turn right and follow signs to the COVID Assessment centre at the end bear left until you reach the **entrance barrier**. **Bring your mobile phone with you.**

**You must stay in your car.**If someone accompanies you, they must not get out of the car at any time.

Please ensure you are wearing a face mask upon arrival.

A member of staff will approach your car at the entrance barrier and give you further instructions to proceed to a bay to be assessed.

When parked in the bay a GP and/or clinical assistant wearing protective clothing, face mask and eye/face protection, will approach your car.

The GP may assess you in your car **or** accompany you into a consulting room.

Following examination, you will be advised what to do next.

To prevent spread of infection, **you must not use a taxi or public transport** and you (and any person who comes with you) **must not go into any part of the hospital building including the pharmacy, wards or GP surgeries.**

You (and any person who comes with you) must use the toilet before you leave home as there are no facilities at the COVID Assessment centre.

Please also bring a bottle of water with you as there may be a wait.

Thank you,

The Covid Assessment Centre Team