

Minutes of Salisbury Road Patient Participation Group

6th June 2018

- 1 Present were: Roger Grocock (Vice-Chair) ; Kristian Hampshire ; Audrey Goodale ; Geoff Baier ; Pip Regan ; Pam Brooks.
Apologies from: Martin and Jean James ; Melissa Samee ; Stephen Barratt.
- 2 The minutes of the meeting of 4th April were agreed. There were no matters arising.
- 3 Surgery Update.
 - Katie Baker started back today (6th June) from maternity leave.
 - Dr Marshall on maternity leave, may return September / October.
 - Dr Massood finishes in July with all doctors covering the 3 month gap.
 - Debra Lowers has retired and there will be two new receptionists in Jessica Hyams (already started) and Karen Jessey (to start in July).
 - An advertisement has been placed for an additional part time receptionist.
 - Sarah, the practice nurse, is on maternity leave – Megan and Lorna are covering.
- 4 E-consult is now live, but not great impact on the surgery, so far.
- 5 A request received from a patient for a water fountain to be installed in the waiting room. It was agreed that this was not possible both for financial and health reasons. The receptionists are always willing to give a glass of water to patients upon request and a notice to this effect would be placed on reception.
- 6 Our fundraising day was discussed and all felt it had been successful although there had not been a great number of paying customers. Geoff Baier had some ideas for the marketing of next year's event and would volunteer his services for this.
- 7 The couch had been purchased for use in the treatment room at a cost of £875. The old one is being kept for future use in the surgery. Remaining PPG funds are £849.
- 8 PPG members were keen to proceed with the Rushmoor lottery but the partners agreement was required prior to taking this forward. Kristian Hampshire would discuss with the partners on 8th June.
Post meeting note: The partners are not all in agreement with this lottery project so we will not be proceeding.
- 9 The flu vaccinations dates still not firm but PPG members happy to help as last year.
- 10 Roger put forward the suggestion that if time permitted, there would be a general question on a medical matter posed by a member of PPG to Kristian Hampshire. First question was on the benefits of vitamin supplements. Vitamin D useful in the winter and B and C for some although no substitute for a good balanced diet. Next meeting question to be put by Audrey Goodale.
- 11 Our thanks were given to Pam and Audrey who between them would look after the minutes in Jean's absence.
- 12 Dates for 2018 (6.30 at the Surgery)
 - August 1
 - October 3
 - December 5